

ITS CLASSROOM SEMESTER NEWSLETTER Summer and Fall 2023

Provided by UVA Information Technology Services and the Office of the Provost

- [UVACanvas is live!](#)
- [Windows 11 is coming in the Fall](#)
- [Special furniture etiquette reminder](#)

Please read our [Classroom FAQ](#) section to prepare for your first class and learn how to avoid common technical issues.

Make your first day a success, without the stress!

Newly added FAQ items:

- Take a Self-guided Tour Before Classes Begin
- Login Credentials are Required for Classroom Computers
- Use of 2-Factor Authentication (DUO)
- Using Personal Devices in the Classroom
- Standard Software and Special Software Requests – UPDATED!



[Classroom Updates](#)

UVACanvas is Here!



Starting this summer, the new LMS (Learning Management System), UVACanvas, will be used for all courses (except Darden and Law). If you have an issue using Canvas, please reach out to the LTS-Support team by writing LTS-support@virginia.edu (Formerly, Collab-support). You can also check the Canvas web support files at [Training & Resources | Canvas \(virginia.edu\)](#).

Please review the [FAQ](#) for an important note about using PowerPoint in the classroom from Canvas!

Windows 11 is coming in the FALL.



Classroom computers will be running Windows 11 this FALL! Please be sure to take a tour before your fall classes and check out the new operating system. Most changes are intuitive. A virtual test environment will be available June 1st by going to <https://remoteapps.virginia.edu> and clicking DEV.

Special Furniture Reminder

No furniture may be removed or modified within a classroom. If you need extra seating, please contact the registrar's office for a room change. Removing a chair from an adjacent space will leave other classes without enough seating.

[Need Help?](#)

Classroom Support is Available to Assist

- Call the classroom hot-line at (434) 982-4586 for immediate help from 8 a.m. - 10 p.m. M-F
- For non-urgent assistance, you can email us at classrooms@virginia.edu
- Web Site: <https://classrooms.its.virginia.edu>

Other Support Resources

Pedagogy: If you need in-depth help with how best to use technology for teaching with the challenges of online and hybrid formats, or just general pedagogy, please check out the following:

- Arts and Sciences' Learning, Design and Technology team: <https://learningdesign.as.virginia.edu>
- Center for Teaching Excellence (CTE) <https://cte.virginia.edu>

Personal devices: For help with your personal or departmental devices, accounts, or software issues, please get in touch with the following:

- The ITS Help Desk at (434) 924-4357 <https://its.virginia.edu/helpdesk>
- Departmental LSP (Local Support Partner) LSP listing by department: [LSP Search by Department](#)